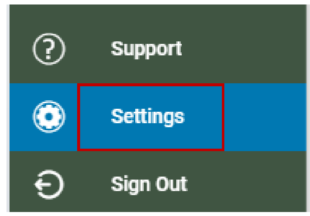
Alerts Tutorial

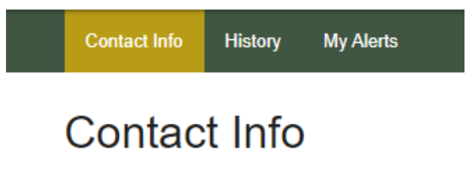
As you may have noticed, alerts did not get brought over from our old Online Banking. We have a great new alerts program for you to replace it!

To access alert settings, click on the Settings tab in Online Banking.



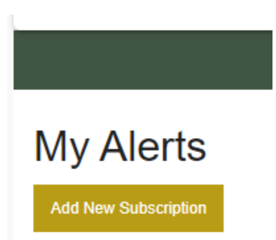
Click on the Alerts tab at the top of the page.

First, verify your Contact Info on the Contact Info tab on the alerts page. Once confirmed or updated, click Save.

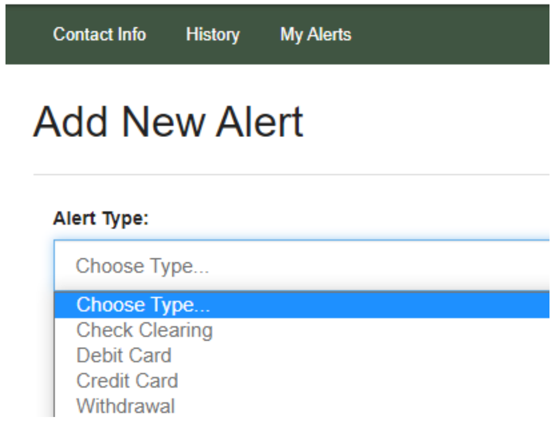


Second, you will need to subscribe to new Alerts. Click on the My Alerts tab on the Alerts page.

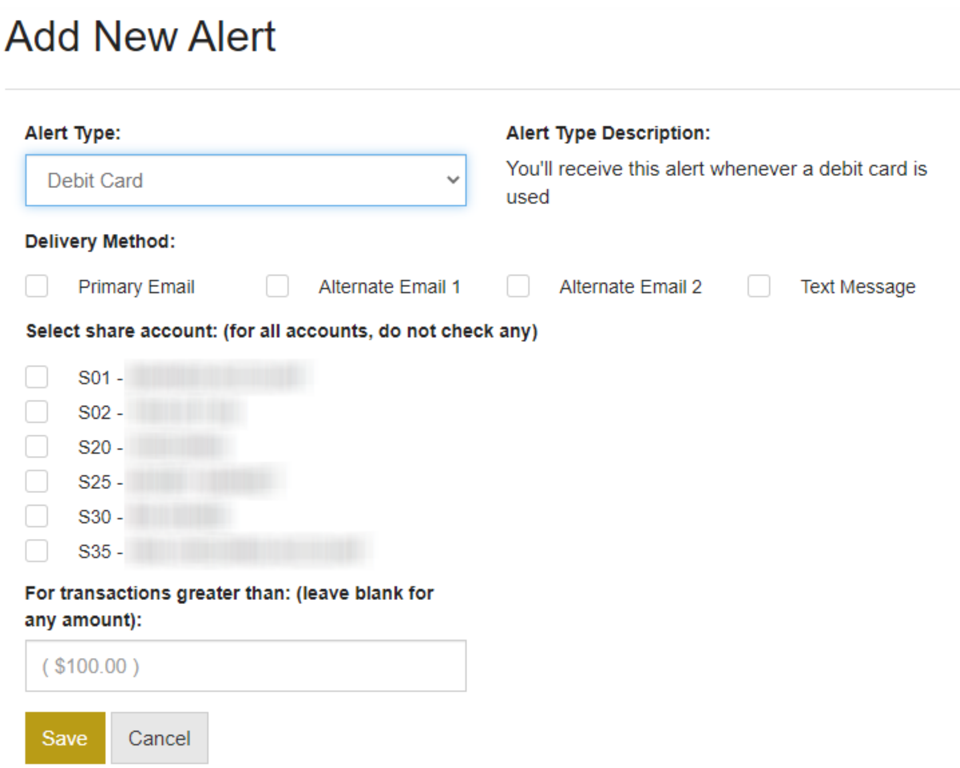
On that page, you will be asked to set up new alerts. Click on the 'Add New Subscription' button.



From the ‘Alert Type’ dropdown, choose the alert type you would like to add.



Configure the alerts as required for each alert type. You will be asked for information like where the alerts should be delivered, which shares to monitor, how much to monitor for and so on. For example a debit card alert looks like this.



Click Save for each alert type you set up. Alerts will begin being delivered at the next matching transaction or event.