

ENACOMM FS IVR
Menu Map
St. Francis X Federal Credit Union

Authorization
 Enter Member ID and PIN
 or press * to Enroll in Audio/
 reset PIN

Enrollment/Reset PIN
 Enter SSN + ZIP
 Enter new PIN

Account types:
 Checking
 Savings
 Loan
 Credit Card
 Certificate/IRA

Enrollment fail = transfer to Rep

Plays Balance Upfront
 Checking or Savings

Routes to Main Menu
 Plays ONLY those options
 for the account types the member has

